











# **Practice Profile**

YFP Management Services Trust has provided holistic and accessible high quality health care to the community of the Capricorn Coast since 1975. The practice is owned by seven GPs and operates across four practice locations in Central Queensland:

- Yeppoon Family Practice, 48 Normanby Street, Yeppoon
- The Family Practice (Emu Park), 23 William Street, Emu Park
- The Family Practice (Zilzie), 28 Cocoanut Point Drive, Zilzie
- Complete Skin Solutions & Specialist Centre, 134 Elphinstone Street, Rockhampton

Our general practices are accredited and are supported by teams of practice nurses, experienced reception / administration staff and a practice manager. All practices privately bill and are fully computerised, with paperless patient files (Best Practice).

Our patient base is 35,150 and the active patient base is 16,810.

## **General Practice Workforce**

- 18 Doctors (16.9 FTE) work across the 4 practice locations 16 Fulltime Drs & 2 Part time Drs
- 7 Practice Principals (all working full time), 7 Associate Drs and 4 Registrars
- The practice is currently offering 4.0 FTE registrar placement positions, however there is the capacity to place up to 5.0 FTE
- 9 Chronic Disease Nurses (FTE 4.0) providing care planning and coordinated care arrangement services in coordination with the Drs.
- Coordinated Veteran Care (CVC) Nurse (1.0 FTE)

## Services

Our practices offer a wide range of medical services for all ages and all health related conditions. Our specialised services include:

- Travel Medicine clinic (accredited with TMA)
- Workplace medicals, including Coal Board Medicals
- Skin Cancer Medicine, including mole mapping and Photo Dynamic Therapy
- Women's Health, including Implanon and Mirena insertion & MonaLisa Touch treatments for vaginal atrophy
- Nutritional Medicine & Prolotherapy
- Vasectomies
- Cosmetic Injections















#### **Practice Hours & After Hours**

- The General Practice hours are largely 8.30 5.00pm Monday to Friday, with Yeppoon offering extended opening hours from 7.30am -6.00pm
- Yeppoon Family Practice opens 7 days. Saturday and Sunday morning appointments are available from 8:30-12:30pm. The weekend clinic is part of the weekend on-call roster.
- The After- Hours / On-call roster is shared and rotated amongst the doctors of the practice (currently 17 Drs).

#### Multi-Disciplinary Care

- A multi-disciplinary approach to patient care is valued across our general practices.
- In addition to general practice services, the practice offers onsite access to the following allied health services: Podiatry, Psychology, Exercise Physiology, Pathology (S&N), Physiotherapy, Diabetes Education and Dietician.
- The practice also employs:
  - Chronic Disease Nurses to support the development of Management Plans and coordinated care arrangements.
  - Asthma and COPD educator.
  - Credentialed Diabetes educator
  - Practice nurses who have been trained to provide Photo Dynamic Therapy (PDT), both traditional and daylight PDT

#### **Teaching Practice**

- Our general practices are accredited teaching practices with RACGP and ACCRM and have an extensive history of providing quality training for registrars, prevocational doctors, medical and nursing students spanning over 20 years.
- Our practices have 10 accredited General Practice trainers with RACGP and 4 trainers with ACCRM.
- The practice group has the capacity to accommodate 5.0FTE registrar placements
- The practice group provides student placements for John Flynn Medical students, UQ Rural Clinical School medical students and CQU Registered Nurse students.

#### **Practice Capacity**

- Yeppoon Family Practice is a purpose built medical practice. Size 570m<sup>2</sup>
  - operates with 13 consult rooms, 1 Chronic Disease Nurse consult room and 1 Allied Health room (Pathology)
  - 5 bed nursing bay
  - 2 procedure rooms



The Family Practice (Zilzie)









## **Contact Details**

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- The Family Practice (Emu Park) is a purpose built medical practice. Size 235m<sup>2</sup>
  - 5 consult rooms, 1 Nurse / AHP consult room and Pathology room
  - 3 bed nursing bay, with separate procedural room
  - This practice is about to start extensions / renovations that will increase the consulting spaces to 10 and increase the nursing area to 5 beds.
- The Family Practice (Zilzie) operates with 3 consult rooms and a 2 bed nursing bay.
- An outreach clinic is provided 3 mornings per week at St Brendan's College for boarding students.
- Our Drs service 3 residential aged care facilities on the Capricorn Coast.

## **Complete Skin Solutions & Specialist Centre**

- Operates with 1.0 FTE Doctors. 1.0 FTE Nurses, 1.0 FTE Dermal Therapist and administration team.
- Specialist services currently include Dr Kannan (Cardiologist) Dr Thet (Renal) and Dr Ian Etherington (Obstetrician & Gynaecologist)
- Services provided include
  - Skin Cancer Medicine, including skin checks, Photo Dynamic Therapy and excisions
  - Dermatology
  - Cosmetic laser treatments
  - Cosmetic injections
  - Women's Health services including MonaLisa Treatments for Vaginal Atrophy
  - Advanced Skin and Beauty Services, including micro-needling, microdermabrasion, platelet rich plasma, peels, Intense Pulse Light and LED Light therapy.

## **Community Profile**

- The 3 general practices service the Livingstone Shire Council catchment area, which has a population of 36,376 over 11,784km<sup>2</sup>
- Projected population growth is 2.5% per annum (33,394 persons to 62,226 personal between 2011-2036)
- Median population age is 41.5 years
- Majority of the population are within the 45-64 year age group (29.4%)
- Relatively high percentage of elderly population aged over 65 years and older (15.6%; QLD 14%)
- 3.4% of the population are Aboriginal and / or Torres Strait Islander people
- 3% were born overseas in a non-English speaking country and 4.2% have a profound or severe disability